

Senior Care Search Service

Finding quality care for an elderly loved one can be overwhelming and emotional. The Senior Care Search Service eases your burden by providing access to a Care Advocate who helps you determine the appropriate level of care needed and find a care provider.

The quality of care, location and your specific needs will be considered as the Care Advocate conducts a customized search. This search includes assisted living facilities, skilled nursing facilities and home health care agencies.

Benefits

- **Assistance with Choosing a Provider/Facility:** A Care Advocate empowers you and your family to make informed decisions when selecting a provider/facility that appropriately fits your needs.
- **Convenience:** Simply call the Customer Service number listed on your membership card.
- **Service:** Your Care Advocate will facilitate the initial meeting with the selected provider and confirm all discounts and services available.



How to Use

1

Simply call the Customer Service number listed on your membership card and have your membership ID number available.

2

A Customer Service Representative will answer your questions and direct you to a Care Advocate for assistance with a provider location search.

3

Once you select a provider/facility, the Care Advocate will contact them to make an initial introduction and confirm any applicable discount* and service availability.

**Discount on long term care varies by provider. Providers are selected to best meet the member's needs. CareScout will work on behalf of the member to negotiate a discount, but not all providers will offer a discount.*

This is not an insurance.